

Welcome From the Chairs

Welcome, Hoşgeldiniz, Willkommen, Bienvenue, Добро пожаловать, لهسو لاهأ, 歡迎光臨, Bienvenido, Каλώς Орі́оатє, Benvenuto, ようこそ, 환영합니다, ยนิดีดอันรับ, エロー to the Global Conference on Business and Economics (GLOBE) here at the University of South Florida Sarasota-Manatee (USFSM). The *Association of North America Higher Education International (ANAHEI)* is very honored and excited to host GLOBE 2018. This is the 13th conference that ANAHEI is organizing.

GLOBE received more than 160 abstracts/papers for the conference from 230+ authors. Among the 160 abstracts/papers, 81 of them are accepted to be presented at GLOBE 2018. GLOBE is a truly an interdisciplinary and global conference as we will host 150+ participants from 22 countries and from different fields of studies. We would like to thank each author for submitting their research papers to GLOBE 2018. We are concurrently hosting *Global Conference on Hospitality, Tourism, Event and Leisure Management (HOTEL), Global Conference on Services Management (GLOSERV),* and *Graduate Student Research Conference in Business and Economics (GRADCONF).* GLOSERV 2018 conference is co-produced with The Institute for Research on Innovation and Services for Development (IRISS), Italy. We thank IRISS for their great contribution to GLOSERV 2018.

As GLOBE 2018 was a peer-reviewed, double blind conference, we would like to thank each and every reviewer who ensured that the paper review process was a high quality and smooth. We also would like to thank the awards committee for their hard work in selecting the recipients of this year's award winners.

We would like to thank University of South Florida Sarasota-Manatee for sponsoring and hosting GLOBE 2018. Without their support, this conference would have not been possible. In addition, we would like to thank Bradenton Area CVB for being the presenting sponsor. We would like to thank our sponsors for making this conference possible: MUMA College of Business, USF; M3 Center for Hospitality Technology and Innovation, USFSM; College of Business, USFSM; Holiday Inn Sarasota-Airport; Powel Crosley Estate; and Faculty of Tourism, King Abdul Aziz University.

We offer two pre-conference sessions and six keynote sessions with eleven distinguished speakers: Prof. Karen Holbrook, Dr. Karlene C. Cousins, Ms. Allison Imre, Dr. Mathilda Van Niekerk, Dr. Amanda J. Phalin, Mr. Arden Agopyan, Mr. Ali Beklen, Prof. Dimitrios Buhalis, Prof. Nahum Biger, Prof. Yi David Wang, and Mr. Keith Barron, Esq. We thank them very much for making GLOBE 2018 a high quality conference.

Moreover, we sincerely express our appreciation to all USFSM students for their hard work to organize this wonderful conference. Special thanks go to International Director of Conferences and Events: Muhittin Cavusoglu, Conference Assistant Managers: Claire Heckle, Luana Nanu, and Media Manager: Emre Corbaci.

While you are attending GLOBE, please do not forget to enjoy great things Bradenton/Sarasota areas have to offer.

Congratulations to all of the presenters at this conference and a warm Welcome!

Yours in Hospitality,

Co-Chairs,

Thank you

Conference Honorary Chair:

Dr. Moez Limayem, Dean & Professor, University of South Florida

Program Chair & Host of the Conference:

Dr. Cihan Cobanoglu, McKibbon Endowed Chair Professor, University of South Sarasota-Manatee & President of ANAHEI

Scientific Organizing Committee Chairs:

- Dr. Patrick J. Moreo, Dean & Professor, University of South Florida Sarasota-Manatee, USA
- Dr. Kelly Way, Assistant Director & Associate Professor, University of Arkansas, USA
- Dr. Ayse Bas Collins, Associate Professor, Bilkent University, Turkey
- Dr. S. Mostafa Rasoolimanesh, Senior Lecturer, Universiti Sains Malaysia, Malaysia

Monday, June 4, 2018

Time	Event	Venue
12:00pm-5:00pm	Registration	Rotunda, USFSM
10:00am-5:00pm	Visit the Ringling Museum Art Gallery Complimentary Admission	Sarasota
1:00pm-2:45pm	Pre-Conference Workshop: by Dr. Faizan Ali "Are Our Methods Sound? Basic Mistakes Made in Hospitality Marketing Research"	Selby Auditorium
3:15pm-5:00pm	Pre-Conference Panel: by Prof. Tom Becker, Prof. Dimitrios Buhalis and Prof. Fevzi Okumus; Moderated by Dr. Mathilda Van Niekerk "Publishing in Top Tier Journals"	Selby Auditorium
5:00pm-6:15pm	Welcome Reception	Rotunda, USFSM

Tuesday, June 5, 2018

Time	Event	Venue
8:00am-5:30pm	Registration	Rotunda, USFSM
9:00am-10:20am	Concurrent Sessions (1.1, 1.2 & 1.3)	B206, B226 & B229
10:20am-10:40am	Refreshment Break	The Café
10:40am-11:00am	Opening Ceremony	Selby Auditorium
11:00am-12:15pm	Keynote Panel 1: by Dr. Karlene C. Cousins, Ms. Allison Imre, Dr. Mathilda Van Niekerk, and Dr. Amanda J. Phalin; Moderated by Prof. Karen Holbrook, Regional Chancellor, USFSM "The Role of Women in Business and Education"	Selby Auditorium
12:30pm-1:30pm	Buffet Lunch	The Café
1:40pm-2:40pm	Concurrent Sessions (2.1 & 2.2)	B206 & B226
1:40pm-2:40pm	Focus Group Discussion	A203B
2:40pm-3:00pm	Refreshment Break	The Café
3:00pm-4:15pm	Keynote Presentation 1: by Prof. Dimitrios Buhalis "Smart Tourism as Part of Smart Cities: Opportunities and Challenges"	Selby Auditorium
4:30pm-5:50pm	Concurrent Sessions (3.1 & 3.2)	B206 & B226
4:30pm-5:30pm	Round Table Discussions	A203B

Wednesday, June 6, 2018

Time	Event	Venue
8:00am-5:30pm	Registration	Rotunda, USFSM
9:00am-10:40am	Concurrent Sessions (4.1, 4.2 & 4.3)	B206, B226 & B229
10:40am-11:00am	Refreshment Break	The Café
11:00am-12:15pm	Keynote Panel 2: by Mr. Arden Agopyan and Mr. Ali Beklen "Why Is Digital Transformation required for Hotels?"	Selby Auditorium
12:15pm-1:45pm	Lunch Sponsored by the Bradenton Area CVB	Powel Crosley Estate
2:00pm-3:00pm	Concurrent Sessions (5.1, 5.2 & 5.3)	B206, B226 & B229
3:00pm-3:20pm	Refreshment Break	The Café
3:30pm-4:40pm	Keynote Presentation 2: by Prof. Yi David Wang "Implications of Human Capital Flow Under One-Road- One-Belt Initiative"	Selby Auditorium
4:50pm-5:50pm	Concurrent Sessions (6.1, 6.2 & 6.3)	B206, B226 & B229

Thursday, June 7, 2018

Time	Event	Venue
9:00am-10:00am	Concurrent Sessions (7.1 & 7.2)	B206 & B226
10:20am-10:40am	Refreshment Break	The Café
10:40am-11:00am	Best Paper Award Ceremony	Selby Auditorium
11:00am-12:15pm	Keynote Presentation 3: by Prof. Nahum Biger "Real Life Events That Triggered Academic Research – Comments From My Own Experiences"	Selby Auditorium
12:30pm-1:30pm	Buffet Lunch Sponsored by Holiday Inn Sarasota-Airport	The Café
1:40pm-2:40pm	Concurrent Sessions (8.1 & 8.2)	B206 & B226
2:40pm-3:00pm	Refreshment Break	The Café
3:00pm-4:15pm	Keynote Presentation 4: by Mr. Keith Barron, Esq. "Sexual Harassment: The Stakes Continue to Rise"	Selby Auditorium
4:30pm-5:50pm	Concurrent Session (9.1 & 9.2)	B206 & B226

Friday, June 8, 2018

Time	Event	Venue
9:40am-11:20am	Post-conference Workshop 1: Teaching With Technology (Registration Required)	B226





Global Conference on Hospitality, Tourism, Event and Leisure Management





Graduate Student Research Conference in Business and Economics

Keynote Panel 1: "The Role of Women in Business and Education"



Prof. Karen Holbrook Regional Chancellor, University of South Florida Sarasota-Manatee



Dr. Karlene C. Cousins Incoming Chair, Department of Information Systems and Business Analytics, College of Business, Florida International University



Ms. Allison Imre President of Grapevine Communications



Dr. Mathilda Van Niekerk Associate Professor, Rosen College of Hospitality Management, University of Central Florida



Dr. Amanda J. Phalin Lecturer, Warrington College of Business, University of Florida

Keynote Panel 2: "Why Is Digital Transformation required for Hotels?"



Mr. Arden Agopyan Co-Founder of HotelRunner



Mr. Ali Beklen Co-Founder of HotelRunner

Keynote Presentation 1: by Prof. Dimitrios Buhalis
"Smart Tourism as Part of Smart Cities: Opportunities and Challenges"
Keynote Presentation 2: by Prof. Yi David Wang
"Implications of Human Capital Flow Under One-Road-One-Belt Initiative"
Keynote Presentation 3: by Prof. Nahum Biger
"Real Life Events That Triggered Academic Research – Comments From My Own Experiences"
Keynote Presentation 4: by Mr. Keith Barron, Esq.
"Sexual Harassment: The Stakes Continue to Rise"



Prof. Dimitrios Buhalis Director of the eTourism Lab and Deputy Director of the International Centre for Tourism and Hospitality Research, Bournemouth University



Prof. Nahum Biger Emeritus Professor of Financial Economics, Faculty of Management, University of Haifa



Prof. Yi David Wang Full Professor, School of Banking and Finance, University of International Business and Economics



Mr. Keith Barron, Esq. Adjunct instructor, College of Hospitality and Tourism Leadership, University of South Florida Sarasota-Manatee

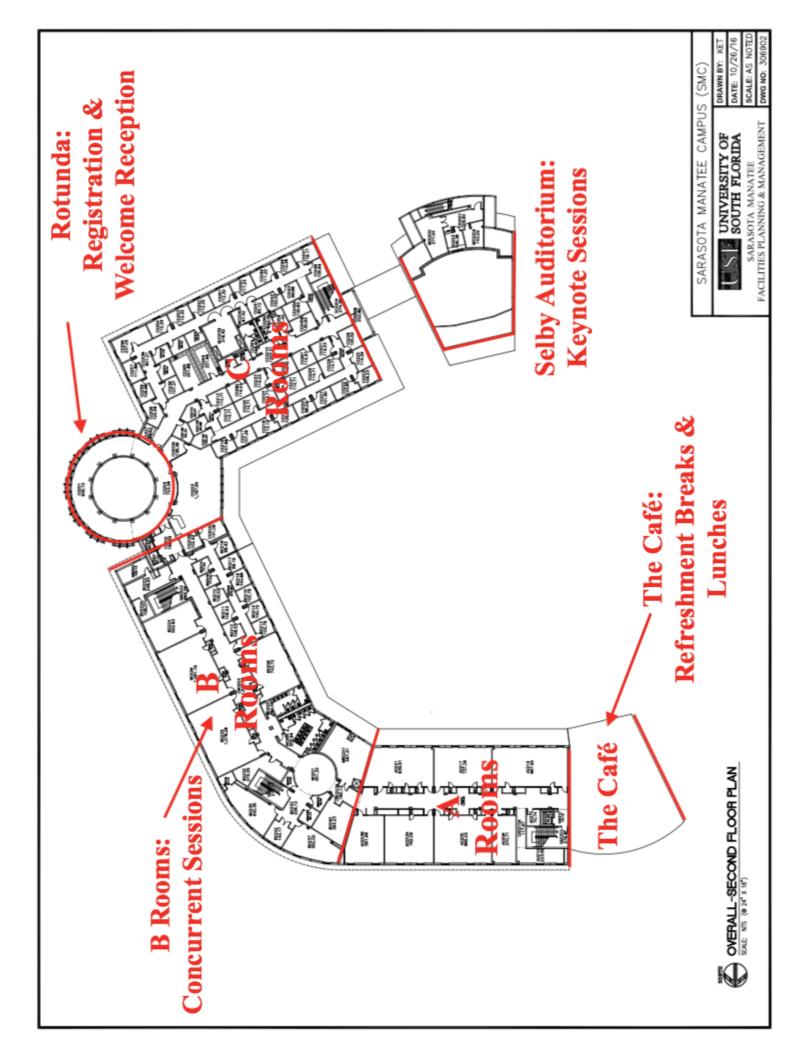
	Tuesday, June 5, 2018
9:00am	Concurrent Session 1.1 Room: B206
9.00am	
10:20am	Track: Hospitality & Tourism Session Chair: Kelly Way
	Demystifying Gender Bias Intensity in Service Based Organizations
20 min.	-Noel Criscione-Naylor and Jane Bokunewicz
	An Exploratory Study on the Adoption of Revenue Management Practice in Nigeria Small and Medium-
	Size Hotels (SMHs)
20 min.	-Adesola Osinaike
20 11111	Determination of the Contributions of Local Authorities to Develop Gastronomy Tourism: Adana Sample
	-Hulya Tastan, Kemal Enes, and Elanur Sahin
20 min.	
	Innovation of Online Training Program With the Implementation of High-Impact Integrative Learning
	Structure for the Hospitality Faculty
20 min.	-Murat Kizildag, Nan Hua, Ahmet Bulent Ozturk, Baiyun Chen, and Beth Nettles
9:00am	Concurrent Session 1.2 Room: B226
10:20am	Track: Technology, E-Business & Social Media Session Chair: Po-Ju Chen
	Customer Engagement With Social Commerce: A Motivation Analysis
20 min.	-Tingting Zhang and Po-Ju Chen
	Collective Intelligence and Decision Making: Method and Its Application in Preliminary Feasibility
	Analysis of Public R&D Program in Korea
	, , , , , , , , , , , , , , , , , , , ,
20 min.	-Sung-Ho Cho
	The 5th Science & Technology Foresight in South Korea: Discovering Future Technologies to Solve
	Major Issues of Future Society
20 min.	-Jonghwa Park
	The Power of Engagement: Uncovering Social Media's Return on Investment
20 min.	-Elizabeth Yost, Tingting Zhang, and Ruoxi Qi
9:00am	Concurrent Session 1.3 Room: B229
10:20am	Track: Human Resource Management Session Chair: Doug Waldo
	The Measure of Emotional Intelligence in Leaders
20 min.	-Doug Waldo, Madison Clark, and Bob Wharton
20	The Relationship Between Perceived Organizational Support, Organizational Commitment, and Job
	Satisfaction
	-Christine Bellido, Sonya Bosanko, Laurie Burcaw, Kelly De Freitas, William Paczkowski, and
20 min.	Russell Clayton
	Workplace Violence: Awareness and Prevention
20 min.	-Suzanne Crampton
	Demystifying the Antecedents of Presenteeism in Hospitality Industry
20 min.	-Kayode Kolawole Eluwole, Turgay Avci, and Taiwo Temitope Lasisi
	, , , , , , , , , , , , , , , , , , ,
10:20am	Refreshment Break (The Café)
10:40am	Kenesinient break (The Gale)
10:40am	Opening Ceremony (Selby Auditorium)
11:00am	opening veremony (seloy Autonum)
44.00	
11:00am	Keynote Panel 1: by Dr. Karlene C. Cousins, Ms. Allison Imre, Dr. Mathilda Van Niekerk, and Dr.
12:15pm	Amanda J. Phalin; Moderated by Prof. Karen Holbrook, Regional Chancellor, USFSM
	"The Role of Women in Business and Education" (Selby Auditorium)
12:30pm	
	Buffet Lunch (The Café)
1:30pm	
1:40pm	Concurrent Session 2.1 Room: B206
2:40pm	
	Assessing the Barriers to Effective Hospitality Internship in China
20 min.	-Caiwei Ma, Po-ju Chen, Lianping Eve Ren, and Tingting Zhang
	Do Executive in Residence Programs Bridge the Knowledge Gap in Hospitality Education?
20 min.	-Kelly Way
	How Do Millennials Select Restaurants?
20 min.	-Bendegul Okumus, Sevil Sonmez, and Ahmet Bulent Ozturk

1:40pm	Concurrent Session 2.2	Room: B226
2:40pm	Track: Consumer Behavior	Session Chair: Lorna Thomas
	Privacy Protection Proclivity and Trust: No Longer Concerns of Today's Users?	International M-Commerce
20 min.	-Brent Cunningham, James Thomas, and Jianping Coco Huang The Use of Tourist Guidebooks at Dark Tourism Sites	
20 min.	-Lorna Thomas What Does the Customer of Cafe-Corner Expect From a Service Delive	ery?
20 min.	-Saloomeh Tabari, Joanna Kuczewska, Anne Conneally, and Joan	na Stefaniak
1:40pm 2:40pm	Focus Group Discussion	Room: A203B
60 min.	Licensing for Cooks and Bakers in the State of Florida -Garry Colpitts	
2:40pm 3:00pm	Refreshment Break (The Café)	
3:00pm 4:15pm	Keynote Presentation 1: by Prof. Dimitrios Buhalis "Smart Tourism as Part of Smart Cities: Opportunities and Challenges"	(Selby Auditorium)
4:30pm	Concurrent Session 3.1	Room: B206
5:50pm	Track: Marketing	Session Chair: Jean Tavares
20 min.	New Digital Currency and Technological Transformation -Massimiliano Minaudo Province Citizana' Percention About the Ten Meet Visited Countries in the	the World in 2014: An Analysia
20 min.	Brazilian Citizens' Perception About the Ten Most Visited Countries in Using Structural Equation Modeling (SEM) -Jean Tavares, Xuan Tran, and Lory Pennington-Gray The Impacts of Merchant Photos on Consumers' Purchase Probability	·
20 min.	Platform: Based on the Mediated Effect of Initial Trust -Hui Wu, Jing Chen, Muhittin Cavusoglu, and Cihan Cobanoglu	
20 min.	Reviewing CSR Promotional Communication Strategy in Hospitality Inc -Aysegul Gunduz Songur	lustry: Analyzing a Case Study
4:30pm	Concurrent Session 3.2	Room: B226
5:50pm	Track: Innovation & Entrepreneurship	Session Chair: Paul Lane
20 min.	Using the 2030 Goals to Create Global Perspective When Teaching in <i>-Paul Lane and Ryan Lafferty</i> Implementing Project Management Methodologies in Social Entreprene	Business and Innovation eurship Initiatives in Developing
20 min.	Nations: Methodology for Training SE Project Managers and Two Case -Raul Chavez-Negrete	Studies
20 min.	-Dmytro Shestakov	
20 min.	Design for Participation: Modular Service Approach -Syed Aamir Ali Shah and Muhammad Shakeel Sadiq Jajja	
4:30pm 5:30pm	Round Table Discussions	Room: A203B
60 min.	International Collaboration Management	
	International Collaboration Management -Brent Cunningham and Dan Mertens Sustainable Environmental Practices of Cruise Lines	
60 min.	e	
60 min.	-Brent Cunningham and Dan Mertens Sustainable Environmental Practices of Cruise Lines	
	-Brent Cunningham and Dan Mertens Sustainable Environmental Practices of Cruise Lines -Scott Lee and Collin Ramdeen Wednesday, June 6, 2018	Room: B206
60 min. 9:00am 10:40am	-Brent Cunningham and Dan Mertens Sustainable Environmental Practices of Cruise Lines -Scott Lee and Collin Ramdeen	Room: B206 Session Chair: Kelly Way elopment in Developing
9:00am	-Brent Cunningham and Dan Mertens Sustainable Environmental Practices of Cruise Lines -Scott Lee and Collin Ramdeen Wednesday, June 6, 2018 Concurrent Session 4.1 Track: Hospitality, Tourism & Environmental Issues Empowering Women Through Tourism Education For Sustainable Dev Countries	Session Chair: Kelly Way
9:00am 10:40am	-Brent Cunningham and Dan Mertens Sustainable Environmental Practices of Cruise Lines -Scott Lee and Collin Ramdeen Wednesday, June 6, 2018 Concurrent Session 4.1 Track: Hospitality, Tourism & Environmental Issues Empowering Women Through Tourism Education For Sustainable Dev	Session Chair: Kelly Way elopment in Developing

	Addressing Market Power in Travel Distribution: Conflict Management and Strategies of Negotiation to
	Improve Performance in Imperfectly Competitive Market Conditions
20 min.	-Lemonia Papadopoulou-Kelidou and Andreas Papatheodorou
	Self-Efficacy and Job Outcomes Among Tour Guides
20 min.	-Jennifer C.h. Min Corporate Environmental Policy Adoption and Environmental Disclosure: The Impact of Board
	Corporate Environmental Policy Adoption and Environmental Disclosure. The Impact of Board Characteristics and Executive Compensation
20	-Rose Sebastianelli and Nabil Tamimi
20 min.	
9:00am	Concurrent Session 4.2 Room: B226
10:40am	Track: Economics Session Chair: Carlos E. Jimenez-Angueira
20 min.	Aggregate Impact of Tourism-Refugeeism on House Prices in Cyprus and Malta: A Dynamic ARDL-
	Pooled Mean Group Evidence
	-Andrew Alola and Uju Violet Alola
20 min.	The Impact of Bankruptcy Law on Entrepreneurship (Self-Employment)
	-Sylwia Morawska, Joanna Kuczewska, and Blazej Prusak
20 min.	Can New Strategies Keep Universities from Going Bust?
	-Chandra Aleong
20 min.	Valuation of Public Goods in Agricultural Landscape: The Case of Slovakia
20	-Veronika Nambuge, Artan Qineti, Miroslava Rajcaniova, and Dimuth Nambuge
20 min.	Do Superfund Sites Cause Super Wages?
	-Jeff Felardo
9:00am	Concurrent Session 4.3 Room: B229
10:40am	Track: Consumer Behavior Session Chair: Faranak Memarzadeh
	Consumer Evaluation of Celebrity Brand Extensions: An Affect Transference Perspective
20 min.	-Tracy Kizer
	The Comparison of Asian and Non-Asian Business Travelers' Hotel Service Preferences
20 min.	-Faranak Memarzadeh and Sulekha Anand
	The Effect on Consumer Attitude of SMS Advertising
20 min.	-Remzi Reha Durucasu
	A Cross-Cultural Study on Tourism: Strategies and Implications of Findings
20 min.	-Sushant Kumar, Vishalwat Giridhar, Pradip Sadarangani, and Bidyut Gogoi
	The Types and Motivation of Social Network Users: A Qualitative Study of Young Adults
20 min.	-Jamil Hebali
10:40am	Refreshment Break (The Café)
11:00am	
11:00am	Keynote Panel 2: by Mr. Arden Agopyan and Mr. Ali Beklen
12:15pm	"Why Is Digital Transformation required for Hotels?" (Selby Auditorium)
12:15pm	Lunch (Powel Crosley Estate)
1:45pm	Sponsored by the Bradenton Area CVB
0.00	
2:00pm	Concurrent Session 5.1 Room: B206
3:00pm	Track: Hospitality, Tourism & EducationSession Chair: Scott LeeCruise Ships' Safety Measures and Their Influence on Passengers' Sense of Security and Purchase
	Decision
20 min.	-Shadi Bahattab, Shiang-Lih Chen Mccain, Jeff Lolli, and Joy Dickerson
20 mm.	An investigation of Green Hotel Certification Within the United State
20 min.	-Collin Ramdeen and Scott Lee
20 11111	Who Wants Business and Economics Diploma via Open Education: Example of Anadolu University,
	Turkey
20 min.	-Hasan Durucasu and Fikret Er
2:00pm	Concurrent Session 5.2 Room: B226
3:00pm	Track: Accounting & Management Session Chair: Ersem Karadag
	Asset Misappropriation in Hospitality Industry as a Result of Weak Internal Control: A Content Analysis
00	of 53 Cases Ersom Karadag, Sazavi Dumanoglu, and Gulsah Sabin
20 min.	-Ersem Karadag, Sezayi Dumanoglu, and Gulsah Sahin
00	Necessary and Sufficient Conditions for Liquidity Management -Jose De Franca and Wilfredo Sandoval
20 min.	-JUSE DE LI TATICA ATIU VVIITEUU SATUUVAI

	Lessons From the Project Management Field: The Search for Most Effective	Methods for Successful
20 min.	Turn-Key Project Execution -IIdiko Nyeste and Ramakrishna Govindu	
	Concurrent Session 5.3	Room: B229
2:00pm 3:00pm		ssion Chair: Nahum Biger
	One-Sided Linking of Mortgage Loans to the Price of Foreign Currencies	
20 min.	-Nahum Biger Revisiting the Spot-Future Relationships: Case of Emerging Stock Markets	
20 min.	-Guven Sevil, Melik Kamisli, Serap Kamisli, Tuba Sevil, and Fatih Temiz	zel
20 min.	Trends and Performance of Travel and Leisure Indices -Tuba Sevil, Usman Muhammed Umer, and Guven Sevil	
3:00pm	Define the set (The Orff)	
3:20pm	Refreshment Break (The Café)	
3:30pm 4:40pm	Keynote Presentation 2: by Prof. Yi David Wang "Implications of Human Capital Flow Under One-Road-One-Belt Initiative"	(Selby Auditorium)
4:50pm 5:50pm	Concurrent Session 6.1 Track: Hospitality & Tourism S	Room: B206 Ression Chair: Joe Askren
5.50pm	Are Corruption and Insurgency Nemesis of Tourism Development? Evidence	
20 min.	-Uju Violet Alola, Turgay Avci, Ali Ozturen, and Andrew Alola Investigating the Impact Factors to Influence Online Room Rebooking Intenti	
20 min.	-Liu Tsong-Zen, Huang Tai-Yi, and Kuo Hui-Hsin	
20 min.	Chinese Cruise Customers Loyalty: The Impact of Customer Participation an -Hui Wu, Xiaoxiao Lv, Muhittin Cavusoglu, and Cihan Cobanoglu	nd Service Personal Values
4:50pm	Concurrent Session 6.2	Room: B226
5:50pm		ion Chair: Ersem Karadag
20 min	International Trade and Cross-Border Pollution: The Role of Relative Factor <i>Ayse Erdogan</i>	Abundance
20 min.	Business Relations in the Global Economy - "What Is Good Corporate Citizer	nship?"
20 min.	-Ernest Edward Pegram	
00	Firm's Competitiveness in Global Economy and Cost (Structure) Managemer	nt
20 min.	-Mehmet Hanifi Ayboga, Asaf Murat Altug, and Ersem Karadag	D D000
4:50pm 5:50pm	Concurrent Session 6.3 Track: Finance & Banking Session	Room: B229 n Chair: Regan Deonanan
5.50pm	To What Extent Does Franchise Decision Affects Restaurant Firm's Financia	
20 min.	-Aysegul Acar and Mehmet Erkan	
	The Enforcement of the Rule of Law in the Financial Sector: The Strategic S Authority and Financial Supervisory Authorities	ynergies Among Judicial
20 min.	-Carlo Alberto Giusti Factors Affecting Usage Intention of Mobile Banking: Empirical Evidence Fro	m Turkov
20 min.	-Aytac Erdem, Ufuk Pala, Ugur Sevim, and Mustafa Ozkan	лптикеу
	Thursday, June 7, 2018	
9:00am	Concurrent Session 7.1	Room: B206
10:00am	, , , , , , , , , , , , , , , , , , ,	ssion Chair: Keith Barron
20 min.	Hospitality Education Program Student Operated Restaurants: A Practical Ed -Angad Dang and Patrick Moreo	·
	'Fake News' in the Travel and Tourism Domain: An Investigation of the Phen for the Industry	iomenon and Challenges
20 min.	-Giancarlo Fedeli	
20i	Hotel Comment Card Reviews: A Model Proposal for Predicting Aspect Ratir -Abdullah Tanrisevdi, Gozde Ozturk, and Ahmet Cumhur Ozturk	ng
20 min.		
9:00am 10:00am	Concurrent Session 7.2 Track: Strategy & Global Trends Se	Room: B226 ssion Chair: Ayse Collins
rorooann	Factors Influencing Outbound Medical Travel From the USA	
20 min.	-Ayse Collins, Anita Medhekar, Ho Yin Wong, and Cihan Cobanoglu	
	Organizational Complexity and Uncertainty: A Conceptual Evaluation of Proa Strategy on Organizational Competitiveness	active Environmental
20 min.	-Taiwo Temitope Lasisi, Kayode Kolawole Eluwole, and Ali Ozturen	

20 min.	Effects of Perceived Authenticity on Festival Attendees' Loyalty: The Moderating Role of Motivation -Hyeongjin Jeon and Juwon Choi
10:00am 10:20am	Refreshment Break (The Café)
10:40am 11:00am	Best Paper Award Ceremony (Selby Auditorium)
11:00am 12:15pm	Keynote Presentation 3: by Prof. Nahum Biger(Selby Auditorium)"Real Life Events That Triggered Academic Research – Comments From My Own Experiences"
12:30pm 1:30pm	Buffet Lunch (The Café) Sponsored by Holiday Inn Sarasota-Airport
1:40pm	Concurrent Session 8.1 Room: B206
2:40pm	Track: Education & Training Session Chair: Paul Pounder Developing Global Leaders: A Study of MBA Programs in the Caribbean and Central America
20 min.	-Paul Pounder and Rachael Ross Keeping Hospitality, Travel, and Tourism Students on the Pathway: A Guided Learning Journey to
20 min.	Success With ePortfolio -Leslie Scamacca and James Giordano
	Augmented Reality, Motivation, and Critical Thinking: A Systematic Literature Review
20 min.	-Amber Lee
1:40pm 2:40pm	Concurrent Session 8.2Room: B226Track: Finance, Hospitality & TourismSession Chair: Natalia Zapata Cuervo
2.40pm	Peace Agreement Affecting Risk Perception and Travel Intention
20 min.	-Natalia Zapata Cuervo and Paula Florez-Gomez
20 min.	Analyzing Online Reviews on Hotels by Humans Versus an Artificial Intelligence Software -Fevzi Okumus, Anil Bilgihan, Ahmet Bulent Ozturk, and Chenge Jia
20 11111.	Market Related and Market Independent Components of Company Stock Return in Bangladesh: Which
	is Stronger?
20 min.	-Sumaiya Zaman
2:40pm 3:00pm	Refreshment Break (The Café)
	Refreshment Break (The Café) Keynote Presentation 4: by Mr. Keith Barron, Esq. "Sexual Harassment: The Stakes Continue to Rise" (Selby Auditorium)
3:00pm 3:00pm 4:15pm 4:30pm	Keynote Presentation 4: by Mr. Keith Barron, Esq. "Sexual Harassment: The Stakes Continue to Rise" Concurrent Session 9.1 Room: B206
3:00pm 3:00pm 4:15pm	Keynote Presentation 4: by Mr. Keith Barron, Esq. "Sexual Harassment: The Stakes Continue to Rise" Concurrent Session 9.1 Track: Hospitality, Tourism & Sustainability Session Chair: Abdullah Tanrisevdi
3:00pm 3:00pm 4:15pm 4:30pm	Keynote Presentation 4: by Mr. Keith Barron, Esq. "Sexual Harassment: The Stakes Continue to Rise" (Selby Auditorium) Concurrent Session 9.1 Track: Hospitality, Tourism & Sustainability Why Do German Tourists Still Come Despite Security Problems? A Case Study in Kusadasi, Turkey -Busra Hafci and Abdullah Tanrisevdi
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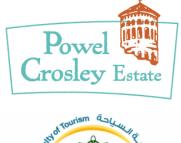
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